**Usability Test Form**

Name of Tester: Alice J

Date: 18/11/2023

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| --- | --- | --- | --- | --- | --- |
| **Feedback / Compliance** | | | | | |
|  | Always | Sometimes | Never | N/A | Notes |
| It is always clear what is happening on the app? | Checkmark with solid fill |  |  |  |  |
| Users are made aware if the system is awaiting user interaction? | Checkmark with solid fill |  |  |  |  |
| Progress indicators are present (where applicable)? | Checkmark with solid fill |  |  |  |  |
| Users can flawlessly navigate throughout the app? | Checkmark with solid fill |  |  |  |  |
| Are the Heads and Tails outcomes easily distinguishable? | Checkmark with solid fill |  |  |  |  |
| **Navigation and Menu Clarity**  **Compliance** | | | | | |
|  | Always | Sometimes | Never | N/A | Notes |
| Is the menu easy to locate and use? | Checkmark with solid fill |  |  |  |  |
| Does the navigation between different sections of the app feel intuitive? | Checkmark with solid fill |  |  |  |  |
| Were you able to easily discover and access all the features the app offers? | Checkmark with solid fill |  |  |  |  |
| Did you find the navigation flow from one section to another intuitive? | Checkmark with solid fill |  |  |  |  |

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| **Visual Clarity**  **Compliance** | | | | | |
|  | Always | Sometimes | Never | N/A | Notes |
| The layout is clear and understandable? | Checkmark with solid fill |  |  |  |  |
| There is sufficient ‘white space’? | Checkmark with solid fill |  |  |  |  |
| Unnecessary animation is avoided? | Checkmark with solid fill |  |  |  |  |
| **Navigation**  **Compliance** | | | | | |
|  | Always | Sometimes | Never | N/A | Notes |
| There is a clear indication of the current location within the site? | Checkmark with solid fill |  |  |  |  |
| There is a clearly identified link to the Home page? | Checkmark with solid fill |  |  |  |  |
| All major parts of the site can be accessed from the Home page? | Checkmark with solid fill |  |  |  |  |
| Site structure is simple with no complex navigation required? | Checkmark with solid fill |  |  |  |  |
| **Functionality**  **Compliance** | | | | | |
|  | Always | Sometimes | Never | N/A | Notes |
| Were all the features accessible and functional as expected? | Checkmark with solid fill |  |  |  |  |
| Did you encounter any difficulties in accessing specific functionalities? |  | Checkmark with solid fill |  |  |  |
| **User Control / Language**  **Compliance** | | | | | |
|  | Always | Sometimes | Never | N/A | Notes |
| Were the user controls (buttons, sliders, etc.) easy to understand and use? | Checkmark with solid fill |  |  |  | Nice & easy to use. |
| Did you find yourself fumbling or hesitating when trying to interact with these controls? | Checkmark with solid fill |  |  |  |  |
| Did you feel in control of how you interacted with and experienced the application? | Checkmark with solid fill |  |  |  |  |
| Were the user controls accessible to users with different levels of experience? |  | Checkmark with solid fill |  |  |  |
| Were there any controls that you found challenging to use or understand? | Checkmark with solid fill |  |  |  |  |
| Language - appropriate for the user - is employed? | Checkmark with solid fill |  |  |  |  |
| No unnecessary technical jargon is used? | Checkmark with solid fill |  |  |  | Very clear & easy to understand. |